



## Interpersonal Relationships: Professional Communication Skills for Nurses, 4e

By Arnold PhD RN PMHCNS-BC, Elizabeth C.; Boggs PhD FNP-CS, Kathleen Underman

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- 1.Theoretical Perspectives and Contemporary Issues
  - 2.Professional Guides to Action in Interpersonal Relationships
  - 3.Clinical Judgement: Applying Critical Thinking and Ethical Decision Making
  - 4.Self-Concept in the Nurse-Client Relationship
- PART II: The Nurse-Client Relationship
- 5.Structuring the Relationship
  - 6.Bridges and Barriers in the Therapeutic Relationship
  - 7.Role Relationship Patterns
  - 8.The Grief Experience: Life's Losses and Endings
- PART III: Therapeutic Communication
- 9.Communication Styles
  - 10.Developing Therapeutic Communication Skills in the Nurse-Client Relationship
  - 11.Intercultural Communication
  - 12.Communicating in Groups
  - 13.Communicating with Families
  - 14.Resolving Conflict Between Nurse and Client
  - 15.Health Promotion and Client Learning Needs
  - 16.Health Teaching in the Nurse-Client Relationship
- PART IV: Responding to Special Needs
- 17.Communicating with Clients Experiencing Communication Deficits
  - 18.Communicating with Children
  - 19.Communicating with Older Adults
  - 20.Communicating with Clients in Stressful Situations
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