



Interpersonal Relationships: Professional Communication Skills for Nurses, 4e

By Arnold PhD RN PMHCNS-BC, Elizabeth C.; Boggs PhD FNP-CS, Kathleen Underman

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 1.Theoretical Perspectives and Contemporary Issues
 2.Professional Guides to Action in Interpersonal Relationships
 3.Clinical Judgement: Applying Critical Thinking and Ethical Decision Making 4.Self-Concept in the Nurse-Client Relationship
 PART II: The Nurse-Client Relationship 5.Structuring the Relationship 6.Bridges and Barriers in the Therapeutic Relationship 7.Role Relationship Patterns 8.The Grief Experience: Life's Losses and Endings PART III: Therapeutic Communication 9.Communication Styles 10.Developing Therapeutic Communication Skills in the Nurse-Client Relationship
 11.Intercultural Communication 12.Communicating in Groups
 13.Communicating with Families 14.Resolving Conflict Between Nurse and Client 15.Health Promotion and Client Learning Needs
 16.Health Teaching in the Nurse-Client Relationship PART IV: Responding to Special Needs 17.Communicating with Clients Experiencing Communication Deficits 18.Communicating with Children 19.Communicating with Older Adults
 20.Communicating with Clients in Stressful Situations
 21.Communicating with Clients in Crisis PART V: Professional Issues 22.Communicating with Other Health Professionals
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